

5/31/2020

To our Patients:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are in the office (and ask you to sign off on this screening form).
- Please wear a mask to the office (we will have you wear it for the majority of the time you are with us). If you forget, we will provide one to you.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.

- You may see that our waiting room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment. To that end we must stress the need to be at your appointment ON TIME, so that we can have adequate time to completely disinfect our treatment rooms.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.
- Please call the office upon arriving. At that time we'll direct you to either come straight up, or to please wait patiently until we are ready to see you.
- Unless you need an escort or translator, ONLY the scheduled patient will be permitted to enter the office. If you are accompanied by someone, please have them wait in the car or the 3rd floor hallway and not the reception area.
- We will also take your temperature and measure the oxygen saturation of your blood (non-invasively).
- Please leave as many personal items as possible at home or in your car, if they are not necessary for your appointment.
- Finally, with all the additional PPE (personal protection equipment), vacuum systems, and air purifiers we have implemented for your safety and that of our staff, there will be a small additional fee for your appointments.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at office number, (916)641-1200, or visit our website at [www.perioimplant.com](http://www.perioimplant.com).

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. Zablotsky and Team